




Electric Utility Outage Contact Information

The PA Office of Consumer Advocate has compiled a list of contact information for electric distribution companies throughout Pennsylvania. We recommend keeping this handy in case of power outage emergencies in your area.

Call/Texting Options

		
<u>Company</u>	<u>Call</u>	<u>Text</u>
Duquesne Light Company	1-888-393-7000	<small>* Text message enrollment instructions & additional information</small> Text messaging Unavailable at this time
Met-Ed	1-888-544-4877	*Text REG to 544487 (LIGHTS)
PECO	1-800-841-4141	*"OUT" to 697326 (MYPECO)
Penelec	1-888-544-4877	*Text REG to 544487 (LIGHTS)
Penn Power	1-888-544-4877	*Text REG to 544487 (LIGHTS)
Pike County Light & Power	1-855-855-2433	Text messaging Unavailable at this time
PPL	1-800-342-5775	Text "outage" to "TXTPPL"
UGI Utilities	1-800-276-2722	Text messaging Unavailable at this time
West Penn Power	1-888-544-4877	*Text REG to 544487 (LIGHTS) <small>Standard Text Messaging Charges May Apply</small>

Text Message Enrollment Instructions and Additional Information:

First Energy Companies: Enroll by texting REG to FE short code LIGHTS (54487). The system will identify the customer by prompting for the account number and zip code.

First Energy Customers must register prior to using this service.

PECO: Enroll by texting "ADD OUTAGE" to 697326. You will instantly receive a text message confirming your enrollment.